

AON

NationsPLUS™

Solutions for Indigenous Communities



About Aon in Canada

Aon is Canada's leading insurance brokerage and risk management services firm. We serve an extensive client base, handling more than \$4 billion in annual premiums on behalf of our clients.

- Insurance brokerage
- Risk management
- Employee health and benefits

Our 2,000 professionals serve clients from 19 offices located across Canada. We provide our clients with a wide range of innovative solutions. Each day, Aon clients are better informed, better advised and able to make better decisions.

The Aon Difference

- Leadership
- Trust
- Buying power

Indigenous Services Group

Indigenous Services Group (ISG) is a dedicated segment within Aon. For more than 30 years we have provided insurance and risk management solutions specifically designed to meet the unique needs of Canada's Indigenous communities, associations, economic development corporations, tribal councils, education authorities, governments and health services.

There are over 600 Indigenous communities in Canada, and we are proud to call approximately 40 percent of them clients of Aon. Aon recognizes the desire of Indigenous communities to assume greater self-sufficiency and we continuously work to develop insurance products and services with that goal in mind.

As a corporate citizen, Aon is committed to:

- Proactive employment of Indigenous personnel
- Ongoing investment in communities through career counselling to encourage careers in insurance and risk management
- Financial support via educational bursaries and sponsorships
- Educating our employees about history of First Nations and acknowledging that history
- Supporting Indigenous associations such as AFOA, CANDU, CCAB and IMCN



NationsPLUS is not just for traditional insurance needs, we are committed to working with you to offer risk control, land claim, cyber training, wealth, health and human capital solutions.



Community Assets and Risk Management Program

This program can provide Indigenous communities across Canada with a “municipal-type” insurance program. Aon specializes in Indigenous risks, NationsPLUS can provide limits and coverages that are generally broader than those offered by the traditional marketplace. The potential liability exposure of Indigenous governments is reviewed on an ongoing basis to ensure that coverage keeps pace with community experiences.

The program is culturally sensitive and responsive to the unique and diverse needs of:

- Health centres
- Elders’ programs and services
- Daycare services
- Volunteer groups
- Housing departments
- Community-operated schools
- Public works and roads departments
- Water treatment facilities
- Local council-owned businesses
- Medical, police and fire services
- Life safety
- Social services
- Other community groups

NationsPLUS can provide limits and coverages that are broader than those offered by the traditional marketplace.



Available Coverage	 Property	 Crime	 Automobile, including fleet
 Unlicensed and heavy equipment	 Marine, cargo, watercraft	 Community commercial general liability	 Professional errors and omissions liability
 Community public officials' errors and omissions	 Environmental	 Directors' and officers' liability	 Accidental death and disablement
 Cyber	 Aviation/aerospace	 Legal expense	 Business interruption or extra expense
 Equipment breakdown	 Garage auto	 Umbrella and excess liability	 Course of construction and builders' risk

Community Safety and Risk Control

Aon's NationsPLUS solutions were designed exclusively for Indigenous communities with the primary focus of safeguarding assets and facilitating growth.

It is our commitment to provide you with long-term solutions and self-service tools to help your community take action. We offer a range of support tools designed to help you manage risk and reduce losses, including:

- Site surveys
- Risk control training sessions
- Risk assessments
- Training seminars on risk awareness and how to reduce risk
- Community support
- Awareness seminars for educational institutions
- Safety checklists for housing, arenas and other community buildings
- Safety checklists for fire, flood and natural disasters
- Claims consultations
- Marketing collateral to support risk awareness in the community
- Online training services

Economic Development Insurance and Risk Management Program

Gaming	Marinas	Mining
Forestry	Campgrounds	Gas stations
Malls	Grocery stores	Gas and oil exploration companies
Logging operations	Fisheries	Tourist resorts
Hotels	Ski hills	Golf courses
Strip malls	Office towers	Air services

Claims Advocacy

We provide claims advocacy services including interpretation of coverage, negotiation with insurers and assistance in the preparation of a claim submission responds appropriately. These claims advocacy services are standard to our core services.

Aon has a dedicated claims team. Not only do we have specific resources whose sole role is claims, they each have their own specialties in specific industries or with certain coverage types. This enables Aon to deliver deeper claims knowledge for those instances where seasoned advice is required.

Claims Management

The assurance of timely, fair adjustment of losses is a key service. Effective pre-loss planning can make a difference should a loss occur. This can be achieved by:

1. Working with Aon to develop a crisis response plan
2. Developing a working relationship with your designated claims adjuster
3. Developing an internal claims manual





About Aon

Aon plc (NYSE: AON) exists to shape decisions for the better — to protect and enrich the lives of people around the world. Our colleagues provide our clients in over 120 countries and sovereignties with advice and solutions that give them the clarity and confidence to make better decisions to protect and grow their business.

Follow Aon on [LinkedIn](#), [X](#), [Facebook](#) and [Instagram](#). Stay up-to-date by visiting the [Aon Newsroom](#) and sign up for News Alerts [here](#).

aon.ca

Contact Us

+1 866 998 6945

© 2024 Aon plc. All rights reserved.